3097 Locke Lane
Crestview, FL 32536-7206
Phone: 850-682-3413
FAX: 850-398-6643
Email: cs@auburnwatersystem.com

Customers Name (Please Print) **Last 4 SS#** **Additional Customers Name** (Please Print)

Service Address **City** **State** **Zip**

Mailing Address **City** **State** **Zip**

Driver's License # **Company Tax ID#** **Date of Birth**

Date Service to Start **Phone #** **Mobile Phone #**

Email Address

***If you are not at home when our technicians come to turn on your water, we will unlock the water valve but leave it in the off position in the meter box. To turn it on, open the meter box and turn the handle 90 degrees. Customers are responsible for checking their water meter register for leaks. Auburn Water System (AWS) is not responsible for flooding.**

If applicable: New Tap Location Including Parel ID Number, Street Name, Lot, Block & Subdivision

Meter Size: ☐ .75" ☐ 1" ☐ 1.5" ☐ 2"

Type of Account: ☐ **Permanent Acct.** ☐ **Residential** ☐ **Business/Commercial** ☐ **Church** ☐ **Owner** ☐ **Renter**
☐ *** Temporary Acct.** ☐ **Residential** ☐ **Business/Commercial** ☐ **Church** ☐ **Owner**
☐ **** Dormant Acct.** ☐ **Residential** ☐ **Business/Commercial** ☐ **Owner**

Owners: show proof of ownership (i.e., Deed, Order, Certificate of Title)
Renters: Proof of tenancy (i.e., executed lease, or affidavit of Owner)

*** Temporary Water** – For Home/Land Owner or Real Estate Only. For 30 days only and you will be billed for all water usage.
**** Dormant** - Meter will remain locked and no water usage unless you activate this service under a different service classification.
All requests are next business day service. Same Day Service can be requested for an additional $25 fee. Application must be completed, and Deposits & fees paid before 3:00pm.
We recommend that the water be turned off at the meter along with the ice maker, hot water heater, etc. when a customer is out of town for vacation, etc. Auburn Water is not responsible for any leaks, damage or flooding that occurs on the customer's side of the water meter.

Have you ever been on Auburn Water System? ☐ Yes ☐ No If yes, what address?

Do you have an alternative water supply or sprinkler system? ☐ Yes ☐ No Do you plan to install any? ☐ Yes ☐ No

AUBURN WATER SYSTEM, INC IS AN EQUAL OPPORTUNITY UTILITY PROVIDER AND EMPLOYER.

This application is accepted subject to the availability of the system's capacity to furnish water to the applicant at the address given above. As a member, you become a part owner of the cooperation, and your signature below is your agreement to abide by the Rules and Regulations and Bylaws which are available in our office or on our website at www.auburnwatersystem.com

Membership: Each water user must be a member. A non-refundable membership fee must be paid by the applicant

Deposit: The customer must pay a deposit which will be held in escrow. Customers will be able to transfer their deposit for a fee to a different location on the system if necessary. The deposit will be refunded upon termination of service provided no indebtedness is pending. Billing can run a month or more behind.

Service Connection: The service box will be placed at the applicant's property line in the easement of the road. The applicant must install the line from the box to the residence at their cost.

Sprinkler Systems & Cross Connection Control: Each member is responsible for adequate plumbing and Cross Connection Control within their premises. A Pressure Vacuum Breaker Backflow Preventer Assembly or a Reduced Pressure Principal Above Ground Backflow depending on elevation is required for a sprinkler system on Auburn Water System. A Reduced Pressure Principle Above Ground Backflow Preventer Assembly is required for commercial services, properties with auxiliary water supplies, and Chemically injected Sprinkler Systems, etc. Residential backflows are tested bi-annually. Commercial backflows are tested annually. There is a charge for this test. Auburn Water System reserves the right to inspect all new installations, any questionable situations, and a systematic surveillance of all existing installations. A copy of Auburn Water System Cross Connection Control Program Rules and Regulations is available upon request or on our website.

Other Charges: A fee is charged any time the water meter is either turned on or read for a start reading. This includes reconnection for non-payment or temporary disconnection. There is a published Fee schedule for all returned checks.

Attorneys' Fees: The prevailing party shall have the right to collect from the other party reasonable costs and attorneys' fees incurred in enforcing this Agreement including any collection action.

Fines: Fines as published in AWS Rules & Regulations will be imposed to the member/contractor for any tampering with the meter box, meter, lock, or any of AWS's equipment. In addition, any damage due to tampering will be charged to the member. A fine will be imposed for connecting the water supply to an additional dwelling.

City Of Crestview Sewer/Trash Service Area:

☞ ***Customers who reside in the City of Crestview Sewer & Trash Service area must make application with the City of Crestview. Auburn Water System, Inc. will not turn on the water service until we have received confirmation of application from the City of Crestview.***

Independence Subdivision Residents:

☞ **Auburn Water will bill for sewer for Okaloosa County, this will be included on your bill.**

I understand that Auburn Water has the right to disconnect my water for non-payment of water, sewer service, and/or trash service charges. A reconnect fee will apply.

☞☞☞**Application must include a copy of Driver's License(s) / Photo Identification(s)** ☜☜☜

Customer Signature

Additional Customer Signature