

AUBURN WATER SYSTEM, INC.

Covid-19 Financial Forbearance Agreement

The Board of Directors of Auburn Water System, Inc. understands that many of our customers have been impacted financially by the disruption caused by Covid-19. As a provider of essential services, we are here to serve and support our customers during this very difficult time.

If you have been specifically impacted with a lay-off, job loss, or income interruption **AND** are unable to pay your bill in full, please complete the form below and return to our office for processing, either by mail, faxing to 850-398-6643, or payment drop box at our office location, 3097 Locke Lane, Crestview, FL 32536, or by scanning and emailing to cs@auburnwatersystem.com. Hard copy forms will be available for pick-up in our office foyer.

If your past due bill is not paid by May 22, 2020, the option below is the only way to avoid disconnection and reconnect fees.

Note that our normal cut-off policy for non-payment will apply unless we receive this form fully completed and signed by the account holder and payment of 50% of the bill due for bills that were due on April and May 2020. The completed form and payment must be in our office by May 22, 2020 to receive the forbearance.

I, _____ (account holder), hereby certify that I have suffered financial disruption because of a Covid-19 related lay-off, job loss or income interruption AND I am unable to pay my water bill in full. I request that Auburn Water System forbear 50% of my billing amount for my bills that are due in April and May 2020.

Service Address: _____

Account Number: _____

Name of household provider who has lost income: _____

Name of employer: _____

I understand and agree that I am still responsible for paying a minimum of 50% of the amount of my monthly water bills for the months of April and May to maintain water service. I also understand and agree that the remaining balance will be added to my bill in six equal payments beginning with the bill due June 15th and each month thereafter until paid in full. During the 6-month payback period, the regular monthly water bill will be also due.

Signature

Date